LEARNING PORTAL AND WEBEX CONFERENCING



The Learning Portal is accessed via the Canvas web-based learning system.

A WebEx Conference is the method by which your lecturer will schedule online meetings with you and your class.

Please check your system to make sure it meets the minimum requirements. Below are the minimum system requirements you will need to successfully access Canvas as well as start and run a WebEx conference.

Internet Speed

Go to your internet service provider's web site, and search for *speed test*. Minimum requirement for download is:

1.5Mbps

3. Browser

Compatible web browsers

Whether joining from a Windows PC or Apple Mac, you must first make sure your web browser is compatible and supported. Supported web browsers are:

Windows

- Edge 126 or later
- · Firefox 127 or later
- · Chrome 126 or later

Mac OSX

- · Firefox 52 or later
- Safari 16 or later
- · Chrome 126 or later
- Edge 126 or later

Use this site to check your browser version: whatismybrowser.com

Software

Microsoft Word

2. Operating System



Desktops and laptops

Check your computer operating system – whatsmyos.com

PC or laptop:

- Windows 10, 11
- Mac OSX 10.15 and above

Mobile devices

Android Tablets/Smartphones with Android OS 8.0 and above

Apple iMac, Macbook Air/Pro or Mac Mini running iOS 15.0 or later

Install WebEx Meetings App from the App Store (free download)



Speaker and microphone

If your device doesn't have a built-in speaker and microphone, any compatible external speakers, microphone or headset will be sufficient.

Earphones with built-in microphone (such as Apple Airpods) are fine.

5. Webcam

If your device doesn't have a built-in camera, any compatible external webcams are suitable. Many of the Logitech HD Webcam and Microsoft LifeCam range have been tested by Webex and are suitable.



Not sure?

You may also test your Webex readiness here: webex.com/test-meeting.html. Each step will assist you in ensuring that your camera, audio and browser is compatible.

Please contact the College's IT Support team as soon as possible. We can arrange a trial run or provide further guidance to you to resolve any questions or problems

Please call: 1300 856 112 or Email: itsupport@collaw.edu.au